



Parklands Ambassador

Overview:

Parklands Ambassadors are a group of well-trained individuals who serve as a friendly and knowledgeable presence in The Parklands, providing visitors with information and assistance that helps to promote a positive recreational experience for park users.

Tasks:

- Respond to visitor questions, provide maps and directions when necessary
- Promote a safe park experience for visitors
- Contact emergency services when appropriate
- Observe trail conditions and report when appropriate
- Kindly educate visitors violating park rules
- Promote Parklands membership program and upcoming park events
- Submit a summary report after each volunteer shift



Skills and Requirements:

Parklands Ambassadors must:

- Be at least 18 years of age
- Possess a familiarity with The Parklands and all trails within the system
- Possess outstanding interpersonal communication skills
- Be willing to work in a variety of terrains and conditions
- Attend a multi-day training once per year
- Patrol a minimum of 4 hours per month.
- Wear a helmet if patrolling by bike.
- Log all completed volunteer shifts and hours using the designated report form and submit at the end of each month
- Set an example for other park users by abiding by all Parklands rules, regulations, and policies
- Visibly wear Parklands Ambassador shirt or nametag at all times while on volunteer duty.
- Be able to hear and respond to the surrounding environment. No earbuds.
- Pass a basic criminal background check
- Sign a waiver form

Time Commitment:

Parklands Ambassadors commit to volunteering 4 hours every month.

Support and Training:

Ambassadors must attend a multi-day training session once per year and will receive a weekly report of park happenings to stay up-to-date on park events.

Uniform and Benefits:

Parklands Ambassadors will receive a nametag and Ambassador t-shirt to wear while on volunteer duty. Ambassadors who choose to travel by bike will receive a placard to place on the front of their bicycle. Ambassadors also receive the opportunity to receive CPR/First Aid training at no cost as well as invitations to appreciation events and special programs and outings offered only to Parklands volunteers.

