Parklands Ambassador

Overview:
Parklands Ambassadors are a group of well-trained individuals who serve as a friendly and knowledgeable presence in The Parklands, providing visitors with information and assistance that helps to promote a positive recreational experience for park users.

Tasks:
- Respond to visitor questions, provide maps and directions when necessary
- Promote a safe park experience for visitors
- Contact emergency services when appropriate
- Observe trail conditions and report when appropriate
- Kindly educate visitors violating park rules
- Promote Parklands membership program and upcoming park events
- Submit a summary report after each volunteer shift

Skills and Requirements:
*Parklands Ambassadors must:*
- Be at least 18 years of age
- Possess a familiarity with The Parklands and all trails within the system
- Possess outstanding interpersonal communication skills
- Be willing to work in a variety of terrains and conditions
- Attend a multi-day training once per year
- Patrol a minimum of 4 hours per month.
- Log all completed volunteer shifts and hours using the designated report form within one week of completing the patrol
- Set an example for other park users by abiding by all Parklands rules, regulations, and policies
- Visibly wear Parklands Ambassador shirt at all times while on volunteer duty.
- Hear and respond to the surrounding environment. No earbuds.
- Pass a basic criminal background check
- Sign a waiver form
- Sign an annual agreement

Time Commitment:
Parklands Ambassadors commit to volunteering 4 hours every month. Volunteers are scheduled to walk or bike the park during heavy-use times like weekends and weekday afternoons.

Support and Training:
Ambassadors attend a multi-day training session once per year and are invited to staff meetings in order to stay up-to-date on park events and happenings.
Benefits:
Parklands Ambassadors receive a shirt to wear while on volunteer duty. Ambassadors who choose to travel by bike will receive a placard to place on the front of their bicycle as well as a special Parklands Ambassador jersey after logging 24 hours of volunteer time. Ambassadors also receive the opportunity to receive CPR/First Aid training at no cost as well as invitations to appreciation events and special programs and outings offered only to Parklands volunteers. Additional benefits include working outdoors, meeting new people, and the opportunity to make a positive impact as a valued part of the Parklands volunteer team.